

SHIPPING & HANDLING

The cost for shipping orders on European territory, will be charged to the customer in the order confirmation according to destination.

For overseas orders, the shipping charges will be quoted at the time of shipment, by selecting the most convenient mode of delivery. The transport of the products purchased will be entrusted to a courier chosen by the vendor and shipped to the address the customer has indicated on the order.

The customer will simultaneously receive an email confirmation with the all the necessary tracking information, once the shipment has been confirmed and consigned to the courier.

The order will be shipped as soon as it is confirmed. In case of advanced payment, the received payment will serve as an order confirmation.

Upon receipt of the goods, the customer must immediately check to assure that the packaging is intact. In case of anomalies, the customer can:

1. accept the shipment with reserve for improper handling by specifying the motives and the extent of damage for the reserve on the waybill prior to signing it for acceptance.
2. refuse the delivery.

In both cases, the client must promptly inform the vendor regarding the problem encountered by sending an email to leadercam@leadercam.com